

# MONOLED-BT / DUOLED-BT HEADSET USER GUIDE

## PACKING LIST

- 1 x MonoLED-BT/ DuoLED-BT Headset
- 1 x Base Station
- 1 x USB Type-C to Type-C cable
- 1 x USB Type-A to Type-C adapter
- 1 x portable case

### Notes:

- It is required to install WIService (Collaboration -> Settings -> Extensions) to use MonoLED-BT/ DuoLED-BT.
- MonoLED-BT headset is available only as HWaaS.

## SAFETY INFORMATION

<https://www.wildix.com/safety-information/>

## COMPATIBILITY

The Headset supports dual (multipoint) wireless connection, which means it can be connected to two devices simultaneously:

1. Via Base Station. Such connection provides full support of LED user and call statuses and compatible with:

- Apple Mac, Windows PC
- WorkForce
- WelcomeConsole
- Vision/ SuperVision\*

\*Current limitation: To change volume on MonoLED-BT/ DuoLED-BT, use volume buttons on Vision/ SuperVision.

2. Via Bluetooth module embedded in the Headset itself. Such connection doesn't provide LED statuses support and compatible with:

- Android, iOS apps
- Vision/ SuperVision
- W-AIR LifeSaver
- W-AIR Med
- W-AIR Office

## POWER ON/ POWER OFF

Press **Multi-function** button for 3 seconds.

## HEADSET AND BASE STATION OVERVIEW



## CHARGING

1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A adapter if needed)
3. Place MonoLED-BT/ DuoLED-BT into the Base Station
4. When charging, Headset status LED turns red
5. When charged, Headset status LED turns blue

Battery charging time

- Less than 60 minutes to charge 20%
- Less than 90 minutes to charge 50%
- Fully charged in less than 3,5 hours

## CONNECT VIA THE BASE STATION

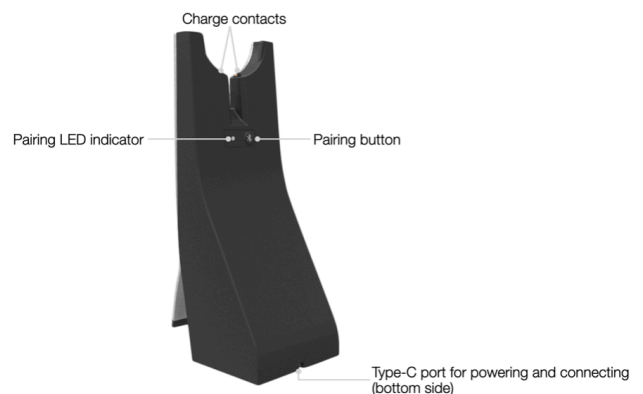
1. Connect USB cable to the Base Station
2. Plug the cable into a device USB port (use Type-A to Type-C adapter if needed)
3. Turn the Headset on
4. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"
5. For Collaboration, set "Wildix MonoLED-BT"/ "Wildix DuoLED-BT" as audio device in Collaboration -> Settings -> Web phone

Note: The Headset and the Base Station are paired by default. If you accidentally unpair them, proceed with the following steps to pair them back:

- Press and hold **Pairing** button on the Base Station for 3 seconds, the Pairing LED indicator starts blinking with fast blue and red blinks
- Make sure the Headset is powered off. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"
- The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"

## CONNECT VIA BLUETOOTH EMBEDDED IN THE HEADSET

1. Unplug the Base Station and turn the Headset off
2. Activate Bluetooth on a device you want to connect the Headset to
3. Press and hold the **Multi-function** button for 3 seconds until you hear "Power on". Keep pressing for 3 seconds more until you hear "Pairing"
4. Search for MonoLED-BT/ DuoLED-BT in Bluetooth devices list on your device and select it for pairing
5. The Headset Status LED starts blinking and the voice prompt announces "Your Headset is connected"



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## LED INDICATORS

### Status LED

| User/ call status      | LED indication                           | Color                     |
|------------------------|--|---------------------------|
| Available              | Steady on                                | Green                     |
| Away                   |  | Yellow                    |
| DND/ in conference     |  | Violet                    |
| Outgoing call/ In call |  | Red                       |
| Hold                   |  | Two fast blinks, repeated |
| Missed call            | Long blinks followed by fast short blink | Status color + red        |
| Incoming call          | Fast short blinks                        | Red                       |

### Headset status LED

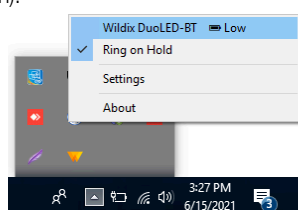
| Headset status       | LED indication    | Color |
|----------------------|-------------------|-------|
| Power on             | One blink         | Blue  |
| Power off            |                   | Red   |
| Pairing mode         | Fast short blinks | Blue  |
| Pairing successfully | Long blinks       | Blue  |
| Answer a call        |                   | Blue  |
| Charging             | Steady on         | Red   |
| Fully charged        |                   | Blue  |

### Base Station pairing LED

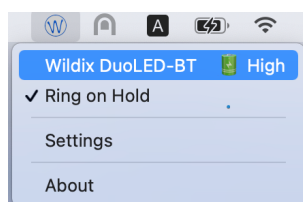
- Successful connection - long blue blinks
- Pairing - fast blue and red blinks

## CHECK THE BATTERY LEVEL

- On Windows, go to Quick Launch Toolbar -> right-click on **Wildix Integration Service** icon and check the level of battery (Low, Medium, High):



- On macOS, go to Menu Bar -> click on **WIService** icon and check the level of battery (Low, Medium, High):



## ANSWER A CALL

Press **Multi-function** button to answer a call.

## ADJUST VOLUME DURING A CALL/ RINGER VOLUME

Press **Volume Up** to increase the volume.

Press **Volume Down** to decrease the volume.

## MUTE A MIC

Press **Mute** button during a call to put a call on hold / resume.

## PUT ON PAUSE/ RESUME A CALL

Press **Multi-function** button for 2 seconds during a call to put a call on hold / resume.

## END A CALL

Press **Multi-function** button to finish a call.

Full guide online



[www.wildix.com](http://www.wildix.com)