W-AIR MED USER GUIDE



PACKING LIST

Note: W-AIR Med support starts from WMS 4.01.

- 1 x W-AIR Med handset with Lithium-lon battery
- 1 x charger
- 1 x A/C adapter
- 1 x belt clip and belt clip cover

SAFETY INFORMATION

https://www.wildix.com/safety-information/

PUT INTO OPERATION

- 1. Open the battery compartment by turning the lock lever
- 2. Lift the battery cover and remove the battery
- 3. Remove the protective foil from the battery contacts
- 4. Reinsert the battery and close the battery compartment
- 5. Connect the A/C adapter to the charger
- Place the phone into the charger and fully charge the battery (this may take up to 6 hours; charging status is indicated on the display).

The blue LED of the charger is on when the phone is properly placed into the charger and charging.

TURN ON / TURN OFF

Press and hold the **On-hook** key for at least 2 seconds to turn on. Press and hold the **On-hook** key for at least 3 seconds to turn off.

REGISTER TO THE BASE

- 1. Press the Menu key
- 2. Select Connectivity
- 3. Select Register,
- 4. Select an empty slot and enter the PIN (by default, 0000)
- 5. Press OK

LOGIN

- 1. Dial 99 and press the green Off-hook key
- 2. Enter your extension number
- 3. Enter the first five characters of your password
- 4. Press 1 when prompted.

To enter your password from the phone's keypad: press once an alphanumeric key corresponding to a letter which you need to enter; press the star button (*) to enter any special character.

Example: Password: 4Ag7\$ZI@

Enter: 4247*



PHONE OVERVIEW



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LOCAL CONTACTS

Add a contact to local phonebook

- 1. Press Menu key and select Contacts
- 2. Press More Soft key -> Add contact
- 3. Fill in the fields, when ready, press Save Soft key

Assign a speed dial number to a local contact

- In Contacts, select a contact that you wish to assign a speed dial number to
- 2. Select More -> Speed dial
- 3. Select a speed dial number (from 2 to 9) that you wish to assign to the selected contact
- 4. Press Add Soft key

PLACE A CALL

Manually: Enter the number from idle and press the green **Off-hook** key.

Call from call history:

- 1. Press Menu key and select Call list
- 2. Select a call from the list
- 3. Press the green Off-hook key

Call from shared company phonebooks

- 1. Press Menu key and select Central directory
- 2. Press Search Soft key
- 3. Enter the number or the name and press **Selection** key
- Select a contact that you wish to call (in case a contact has several phone numbers, a green arrow in displayed near the contact; use **Navigation** keys to select the phone number)
- 5. Press the green Off-hook key

Shared company phonebooks must be set up by user via Collaboration or by the PBX administrator.

VOLUME CONTROL, SPEAKER, MUTE

 $\underline{\text{Mute the microphone:}} \text{ Press } \textbf{Mute} \text{ key during a call.}$

Adjust the volume: Press Volume Up / Down keys during a call.

<u>Turn on the Speaker mode</u>: Press the **Speaker** key during a call. Press the key to answer a ringing call in Speaker mode.

HOLD / SECOND CALL

Press Hold Soft key during a call to put a call on hold.

<u>Second call</u>: Enter the number to call or press **Selection** key to access *Contacts* or *Central directory*, then press the green **Off-hook** key.

Swap: When you have one active call and one call on hold, press Swap Soft key to swap between them.

Note: this device supports up to two active calls / lines.

CALL TRANSFER

Blind transfer (the desired party/extension is not notified of the impending transfer)

- Press Transfer Soft key during a call (the call is put on hold)
- 2. Enter the number or press **Selection** key to search in Contacts or Central directory
- 3. Press Transfer Soft key.

Attended transfer (the desired party/extension is notified)

- Press Transfer Soft key during a call (the call is put on hold)
- 2. Enter the number or press **Selection** key to search in Contacts or Central directory
- 3. Press the green Off-hook key
- 4. Press Transfer Soft key to transfer the call.

CONFERENCE CALL

- 1. Press Conf. Soft key during a call (the call is put on hold)
- 2. Enter the number or press **Selection** key to search in *Contacts* or *Central directory*
- 3. Press the green Off-hook key
- 4. When the third party answers, press Conf, Soft key.

ACCESS VOICEMAIL

Press **Voicemail** key (Key 1) and hold it for at least 2 seconds to access Voicemail and follow the audio prompts.

PUSH TO TALK (PTT)

Press **Menu** key, select **Settings** -> **PTT** -> **On** to enable the feature. Press and hold **Mute** key and say your message. Your message is transmitted to other W-AIR handsets in the network that support PTT.

PHONE AND AUDIO SETTINGS

Language settings, LED signal, Power save, Auto-answer, Vibration settings: Press **Menu** key and select **Settings**.

Ring volume, Ring melody, Key sound, Coverage warning, Charger warning, Bluetooth and other audio settings: Press **Menu** key and select **Audio settings**.

Set Alarm clock: Press Menu key and select Alarm clock.

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